

# Be Your Customer's Hero

Real-World Tips & Techniques  
for the Service Front Lines



**ADAM TOPOREK**

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# Be Your Customers Hero Real World Tips Techniques For The Service Front Lines

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**Congressional Record** United States. Congress, 2001 **Library Journal**, 1994 **Marketing** Robert A. Robicheaux, William M. Pride, 1980 **Best Life**, 2007-11 Best Life magazine empowers men to continually improve their physical emotional and financial well being to better enjoy the most rewarding years of their life **Atlanta**, 2004-02 Atlanta magazine s editorial mission is to engage our community through provocative writing authoritative reporting and superlative design that illuminate the people the issues the trends and the events that define our city The magazine informs challenges and entertains our readers each month while helping them make intelligent choices not

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