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A SEMANTIC WIKI-BASED Platform for IT Service Management



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A Semantic Wiki Based Platform For It Service Management

**Seongil Lee, Hyunseung Choo, Sungdo
Ha, In Chul Shin**



A Semantic Wiki Based Platform For It Service Management:

A Semantic Wiki-based Platform for IT Service Management Kleiner, Frank, 2015-02-25 The book researches the use of a semantic wiki in the area of IT Service Management within the IT department of an SME An emphasis of the book lies in the design and prototypical implementation of tools for the integration of ITSM relevant information into the semantic wiki as well as tools for interactions between the wiki and external programs The result of the book is a platform for agile semantic wiki based ITSM for IT administration teams of SMEs *A Semantic Wiki-based Platform for IT Service Management* Frank Kleiner, 2020-10-09 The book researches the use of a semantic wiki in the area of IT Service Management within the IT department of an SME An emphasis of the book lies in the design and prototypical implementation of tools for the integration of ITSM relevant information into the semantic wiki as well as tools for interactions between the wiki and external programs The result of the book is a platform for agile semantic wiki based ITSM for IT administration teams of SMEs This work was published by Saint Philip Street Press pursuant to a Creative Commons license permitting commercial use All rights not granted by the work s license are retained by the author or authors Information and Software Technologies Tomas Skersys, Rimantas Butleris, Rita Butkiene, 2013-11-13 This book constitutes the refereed proceedings of the 18th International Conference on Information and Software Technologies ICIST 2012 held in Kaunas Lithuania in September 2012 The 40 revised full papers presented were carefully reviewed and selected from 81 submissions The papers are organized in topical sections on artificial intelligence and knowledge engineering business process modelling analysis and design formal analysis and design methods information and software systems engineering information technology applications and computer networks information technology in teaching and learning ontology conceptual modelling and databases requirements engineering and business rules **Cyber Security Consultant Diploma - City of London College of Economics - 3 months - 100% online / self-paced** City of London College of Economics, Overview In this diploma course you will deal with the most important strategies and techniques in cyber security Content The Modern Strategies in the Cyber Warfare Cyber Capabilities in Modern Warfare Developing Political Response Framework to Cyber Hostilities Cyber Security Strategy Implementation Cyber Deterrence Theory and Practice Data Stream Clustering for Application Layer DDoS Detection in Encrypted Traffic Domain Generation Algorithm Detection Using Machine Learning Methods New Technologies in Password Cracking Techniques Stopping Injection Attacks with Code and Structured Data Cyber Security Cryptography and Machine Learning Cyber Risk And more Duration 3 months Assessment The assessment will take place on the basis of one assignment at the end of the course Tell us when you feel ready to take the exam and we ll send you the assignment questions Study material The study material will be provided in separate files by email download link Knowledge-Based Decision Support for Integrated Water Resources Management with an Application for Wadi Shueib, Jordan David Riepl, 2014-05-13 This book takes a two staged approach to contribute to the contemporary Integrated

Water Resources Management IWRM research First it investigates sub basin scale IWRM modelling and scenario planning The Jordanian Wadi Shueib is used as exemplary case study Then it develops a framework to collaboratively manage planning and decision making knowledge on the basis of semantic web technologies Future IWRM initiatives can benefit from the valuable insights achieved in the presented study Emerging Technologies for Semantic Work Environments: Techniques, Methods, and Applications Rech, Jörg, Decker, Björn, Ras, Eric, 2008-06-30 Today's work is characterized by a high degree of innovation and thus demands a thorough overview of relevant knowledge in the world and in organizations Semantic Work Environments support the work of the user by collecting knowledge about needs and providing processed and improved knowledge to be integrated into work Emerging Technologies for Semantic Work Environments Techniques Methods and Applications describes an overview of the emerging field of Semantic Work Environments by combining various research studies and underlining the similarities between different processes issues and approaches in order to provide the reader with techniques methods and applications of the study Reasoning Web - Semantic Technologies for Advanced Query Answering Thomas Eiter, Thomas Krennwallner, 2012-08-18 This volume contains the lecture notes of the 8th Reasoning Web Summer School 2012 held in Vienna Austria in September 2012 in the form of worked out tutorial papers on the various topics that have been covered in that school The 2012 summer school program had been put together under the general leitmotif of advanced query answering topics for the Web The idea was to address on the one hand foundations and computational aspects of query answering in formalisms methods and technology and on the other hand to also spotlight some rising or emerging application fields relating to the Semantic Web in which query answering plays a role and which by their nature also pose new challenges and problems for this task linked stream processing geospatial data semantic wikis and argumentation on the web fall in this category **IT Consultant Diploma - City of London College of Economics - 12 months - 100% online / self-paced** City of London College of Economics, Overview This course deals with everything you need to know to become a successful IT Consultant Content Business Process Management Human Resource Management IT Manager's Handbook Principles of Marketing The Leadership Information Systems and Information Technology IT Project Management Duration 12 months Assessment The assessment will take place on the basis of one assignment at the end of the course Tell us when you feel ready to take the exam and we'll send you the assignment questions Study material The study material will be provided in separate files by email download link **The Semantic Web** Yong Yu, 2009 Annotation This book constitutes the refereed proceedings of the fourth Asian Semantic Web Conference ASWC 2009 held in Shanghai China in December 2009 The 35 revised full papers presented were carefully reviewed and selected from 63 submissions These submissions cover a broad range of topics including query languages and optimization rule and logics scalable reasoning semantic content generation database and semantics semantic web services eSemantics e.g. e Business e Science e Learning e Culture e Health social web and semantics semantic graph mining security for semantic web ontology modeling ontology

management to name a few The Semantic Web Yong-jiang Yu,Ying Ding,2009-12-15 The Annual Asian Semantic Web Conference is one of the largest regional events in Asia with focused topics related to the Semantic Web With the decade round endeavor of Semantic Web believers researchers and practitioners the Semantic Web has made remarkable progress recently It has raised significant attention from US and UK governments as well as the European Commission who are willing to deploy Semantic Web technologies to enhance the transparency of eGovernment The Linked Open Data initiative is on its way to convert the current document Web into a data Web and to further enabling various data and service mashups The fast adoption of Semantic Web technologies in medical and life sciences has created impressive showcases to the world All these efforts are a crucial step toward enabling the take off and the success of the Semantic Web The First Asian Semantic Web Conference was successfully held in China in 2006 With the following editions in Korea in 2007 and Thailand in 2008 it fostered a regional forum for connecting researchers and triggering innovations This year the 4th Asian Semantic Web Conference was held in Shanghai China We received 63 submissions from Asia Europe and North America and 25 papers were accepted the acceptance rate is around 40% Each submission was reviewed by at least three members of the Program Committee The Chairs moderated the discussion of conflict reviews or invited external reviewers to reach the final decisions

Computer-Human Interaction Seongil Lee,Hyunseung Choo,Sungdo Ha,In Chul Shin,2008-07-04 Welcome to the proceedings of APCHI 2008 the 8th Asia Pacific Conference on Computer Human Interaction held in Seoul Korea Following the success of the preceding APCHI conferences in Singapore 1996 2000 Australia 1997 Japan 1998 China 2002 New Zealand 2004 and Taiwan 2006 the 8th APCHI brought together the researchers developers practitioners and educators in the field of human computer interaction APCHI has been a major forum for scholars and practitioners in the Asia Pacific region on the latest challenges and developments in HCI Theoretical breakthroughs and practical systems and interfaces were presented at this 2008 conference thanks to the support of KADO the HCI ITRC of Sungkyu wan University and KIST APCHI 2008 featured a comprehensive program including keynote speeches regular paper presentations poster demos and special panel sessions To address the challenge of socially blending ubiquitous computing technologies and a wider spectrum of people with a variety of skills knowledge and capabilities APCHI 2008 set Universal and Ubiquitous as the conference theme APCHI 2008 attracted a total of 151 paper submissions Among such a large number of submissions 45 full papers were accepted as submitted or with minor revisions All papers were reviewed by at least two reviewers For the remaining submissions 41 were recommended to change according to the reviews and were submitted as extended abstracts and posters One special session with six invited papers was organized to support the conference theme of Universal and Ubiquitous **Innovations and Advanced Techniques in Computer and Information Sciences and Engineering**

Tarek Sobh,2007-09-04 Innovations and Advanced Techniques in Computer and Information Sciences and Engineering includes a set of rigorously reviewed world class manuscripts addressing and detailing state of the art research projects in

the areas of Computer Science Computer Engineering and Information Sciences Innovations and Advanced Techniques in Computer and Information Sciences and Engineering includes selected papers from the conference proceedings of the International Conference on Systems Computing Sciences and Software Engineering SCSS 2006 which was part of the International Joint Conferences on Computer Information and Systems Sciences and Engineering CISSE 2006 All aspects of the conference were managed on line not only the reviewing submissions and registration processes but also the actual conference Conference participants authors presenters and attendees only needed an internet connection and sound available on their computers in order to be able to contribute and participate in this international ground breaking conference The on line structure of this high quality event allowed academic professionals and industry participants to contribute work and attend world class technical presentations based on rigorously refereed submissions live without the need for investing significant travel funds or time out of the office Suffice to say that CISSE received submissions from more than 70 countries for whose researchers this opportunity presented a much more affordable dynamic and well planned event to attend and submit their work to versus a classic on the ground conference The CISSE conference audio room provided superb audio even over low speed internet connections the ability to display PowerPoint presentations and cross platform compatibility the conferencing software runs on Windows Mac and any other operating system that supports Java In addition the conferencing system allowed for an unlimited number of participants which in turn granted CISSE the opportunity to allow all participants to attend all presentations as opposed to limiting the number of available seats for each session

Aligning Enterprise, System, and Software Architectures Mistrik, Ivan,Tang, Antony,Bahsoon, Rami,Stafford, Judith A.,2012-10-31 This book covers both theoretical approaches and practical solutions in the processes for aligning enterprise systems and software architectures Provided by publisher *Computers Helping People with Special Needs* Klaus Miesenberger,Arthur Karshmer,Petr Penaz,Wolfgang Zagler,2012-07-09 The two volume set LNCS 7382 and 7383 constiutes the refereed proceedings of the 13th International Conference on Computers Helping People with Special Needs ICCHP 2012 held in Linz Austria in July 2012 The 147 revised full papers and 42 short papers were carefully reviewed and selected from 364 submissions The papers included in the first volume are organized in the following topical sections universal learning design putting the disabled student in charge user focused technology in education access to mathematics and science policy and service provision creative design for inclusion virtual user models for designing and using inclusive products web accessibility in advanced technologies website accessibility metrics entertainment software accessibility document and media accessibility inclusion by accessible social media a new era for document accessibility understanding managing and implementing the ISO standard PDF UA and human computer interaction and usability for elderly **Mobile and Handheld Computing Solutions for Organizations and End-Users** Hu, Wen-Chen,2013-01-31 Mobile and Handheld Computing Solutions for Organizations and End Users discusses a broad range of topics in order to advance handheld

knowledge and apply the proposed methods to real world issues for organizations and end users This book brings together researchers and practitioners involved with mobile and handheld computing solutions useful for IT students researchers and scholars

User Interfaces to the Web of Data based on Natural Language Generation Ell, Basil, 2017-07-17 We explore how Virtual Research Environments based on Semantic Web technologies support research interactions with RDF data in various stages of corpus based analysis analyze the Web of Data in terms of human readability derive labels from variables in SPARQL queries apply Natural Language Generation to improve user interfaces to the Web of Data by verbalizing SPARQL queries and RDF graphs and present a method to automatically induce RDF graph verbalization templates via distant supervision

Artificial Intelligence and Soft Computing Leszek Rutkowski, Marcin Korytkowski, Rafał Scherer, Ryszard Tadeusiewicz, Lotfi Zadeh, Jacek Zurada, 2012-04-23 The two volume set LNAI 7267 and LNCS 7268 together with LNCS 7269 constitutes the refereed proceedings of the 11th International Conference on Artificial Intelligence and Soft Computing ICAISC 2012 held in Zakopane Poland in April May 2012 The 212 revised full papers presented were carefully reviewed and selected from 483 submissions The papers are organized in topical sections on neural networks and their applications computer vision image and speech analysis data mining hardware implementation bioinformatics biometrics and medical applications concurrent parallel processing agent systems robotics and control artificial intelligence in modeling and simulation various problems of artificial intelligence

Organizational Learning and Knowledge: Concepts, Methodologies, Tools and Applications Management Association, Information Resources, 2011-07-31 Organizational Learning and Knowledge Concepts Methodologies Tools and Applications demonstrates exhaustively the many applications issues and techniques applied to the science of recording categorizing using and learning from the experiences and expertise acquired by the modern organization A much needed collection this multi volume reference presents the theoretical foundations research results practical case studies and future trends to both inform the decisions facing today's organizations and the establish fruitful organizational practices for the future Practitioners researchers and academics involved in leading organizations of all types will find useful grounded resources for navigating the ever changing organizational landscape

Advances in Artificial Intelligence Marina Sokolova, Peter van Beek, 2014-04-30 This book constitutes the refereed proceedings of the 27th Canadian Conference on Artificial Intelligence Canadian AI 2014 held in Montréal QC Canada in May 2014 The 22 regular papers and 18 short papers presented together with 3 invited talks were carefully reviewed and selected from 94 submissions The papers cover a variety of topics within AI such as agent systems AI applications automated reasoning bioinformatics and BioNLP case based reasoning cognitive models constraint satisfaction data mining E commerce evolutionary computation games information retrieval knowledge representation machine learning multi media processing natural language processing neural nets planning privacy preserving data mining robotics search smart graphics uncertainty user modeling web applications

Handbook of

Research on Information Architecture and Management in Modern Organizations Jamil, George Leal, Poças Rascão, José, Ribeiro, Fernanda, Malheiro da Silva, Armando, 2015-08-17 Information is considered both an essential element of organizational design and an asset to be processed and managed Further research on and application of topics relating to the architecture management and use of information is imperative to organizational success The Handbook of Research on Information Architecture and Management in Modern Organizations focuses on information as an essential element of organizational design and emphasizes the strategic role of knowledge transfer and management in organizations across industries Taking a cross disciplinary approach to information architecture and management this publication draws on research essential to diverse organizations and is designed for use by business professionals researchers academicians and upper level students This comprehensive reference work features key research and concepts on topics related to information functionality information modeling information overload information retrieval innovation management organizational architecture informed governance and relevant applications across industries

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